

You spend many more hours at home than anywhere else. So feeling safe and comfortable is important for you and your family. The Missouri Department of Natural Resources can help you protect your home environment by giving you answers and assistance. Call **1-800-361-4827** for information about:

Water wells

- ☐ Protecting well water quality
- ☐ Siting and construction of wells
- ☐ Well problems
- ☐ Well regulations
- ☐ Closing abandoned wells and cisterns

Open burning

- ☐ What and when you can or cannot burn at home

Septic tanks and wastewater lagoons

- ☐ Design, construction and operation
- ☐ Reducing water use
- ☐ Problems with on-site wastewater systems

Solid waste management

- ☐ On-farm disposal
- ☐ Landfill disposal
- ☐ Waste tires
- ☐ Major appliances
- ☐ Recycling and waste reduction

Gardening and Agriculture

- ☐ Composting
- ☐ Farm animal waste
- ☐ Pesticides and pesticide containers

Hazardous materials

- ☐ Asbestos in house siding, floor tiles and pipe insulation
- ☐ Flammable liquids such as gas and oil
- ☐ Used oil
- ☐ Batteries from automobiles and appliances
- ☐ Hazardous chemicals such as cleaning solutions, automotive fluids, wood preservatives and hobby supplies
- ☐ Paint and solvents

Free Information

Call the toll-free number, 1-800-361-4827, or (573) 526-6627 to get information or publications.

Many publications are available from our internet site at: www.dnr.state.mo.us/deq/tap/pubs. If you prefer to contact the department by mail, please write to:

Missouri Department of Natural Resources
Environmental Assistance Office
P.O. Box 176
Jefferson City, MO 65102-0176

Household Information

Publications, Maps and Technical Bulletins

(partial list, many more available)

- ☐ *Missouri Resources* (quarterly magazine, free to Missouri residents)
- ☐ *At Your Service* (phone directory of the department's environmental services)
- ☐ *Missouri State Parks and Historic Sites* (guidebook)
- ☐ *Topographic Map Index* with ordering information
- ☐ *Missouri's Hidden Waters*
- ☐ *Groundwater, An Economic Resource Worth Protecting*
- ☐ *Eliminating an Unnecessary Risk: Abandoned Wells and Cisterns*
- ☐ *Fact Sheet: Watersheds*
- ☐ *Naturescapes* (landscaping guide)
- ☐ *Waste Reduction Tips for households*
- ☐ *Homeowner Composting Guide*
- ☐ *Preventing Pollution Begins with You*
- ☐ *Pesticide Container Management*
- ☐ *Household Hazardous Waste Fact Sheet, Pesticides*
- ☐ *Managing Household Hazardous Waste*
- ☐ *Store Hazardous Products Safely*
- ☐ *Energy Efficient Lighting*
- ☐ On-site wastewater disposal system contact information
- ☐ Water well sampling and analysis contact information
- ☐ Lead and radon in homes contact information
- ☐ Household hazardous waste and used oil disposal contact information

Environmental Emergency Response

In case of an emergency such as a fuel or chemical spill or fish kill, call **(573) 634-2436 (answered 24 hours a day)**. Staff can provide information about initial spill control and spill cleanup or respond with emergency vehicles, if necessary.

The department's regional offices have been established to monitor compliance with environmental laws and provide on-site technical assistance. Contact the regional office nearest you to report environmental concerns in your neighborhood. Call the Environmental Assistance Office (EAO) at 1-800-361-4827 or (573) 526-6627 if you need help identifying your region.

Kansas City Regional Office
500 NE Colbern Rd
Lee's Summit, MO 64086
(816) 622-7000
Fax: (816) 622-7044

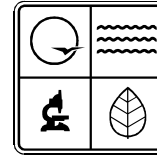
Jefferson City Regional Office
210 Hoover Rd, P.O. Box 176
Jefferson City, MO 65102-0176
(573) 751-2729
Fax: (573) 751-0014

Southwest Regional Office
2040 W. Woodland
Springfield, MO 65807
(417) 891-4300
Fax: (417) 891-4399

Northeast Regional Office
1709 Prospect Dr. Ste. A
Macon, MO 63552
(660) 385-2129
Fax: (660) 385-6398

St. Louis Regional Office
9200 Watson Rd. Ste. 201
St. Louis, MO 63126-1528
(314) 301-7600
Fax: (314) 301-7607

Southeast Regional Office
948 Lester Street
Poplar Bluff, MO 63901
(573) 840-9750
Fax: (573) 840-9754



Missouri Department of Natural Resources
Environmental Assistance Office
1-800-361-4827

Living in Missouri



How You Can Keep Your Home Environmentally Safe